

# Where Everyone Sticks Together

**CLIMBING WALL  
INSTRUCTOR/  
YOUTH WORKER**





# **WEST YOUTH ZONE**

**4 EDCITY CONCOURSE, EDCITY, LONDON, W12 7TF**

**REGISTERED CHARITY NUMBER: 1125893**

Hammersmith & Fulham is a neighbourhood of wide disparities, with an acute need for youth services. The north of the borough comprises many neighbourhoods in the 20% most deprived neighbourhoods in the UK, whereas in the south, many are in the least deprived. This vast difference between those living in different parts of our borough is hugely unfair and can lead to radically different life outcomes. WEST Youth Zone is a vital provision that will make a huge difference to the lives of young people, and to the whole borough, levelling the playing field for our young people.

Construction of Hammersmith & Fulham's Youth Zone, named "WEST" by local young people, is due to be completed at the end of 2023 and open in spring 2024 as the fourth OnSide Youth Zone in London. At WEST, we believe all young people in Hammersmith & Fulham should have the opportunity to discover their passion and their purpose. To find out what they've got and where it could take them. Our Youth Zone will be a purpose-built space fizzing with energy and crammed with incredible facilities. It will be staffed by skilled and dedicated youth workers who truly believe in young people in the city – helping them see what they could achieve, and giving them the skills, confidence and ambition to go for it.

Once open, we will deliver life-changing support to help thousands of young people from a diverse range of backgrounds to thrive.

Open 37 hours a week, 7 days a week, while schools are closed - that's evenings and weekends, plus all through the school holidays. We will offer a safe and active space for young people to flourish in their leisure time, where their interests can be nurtured, and they can grow as Individuals. Averaging 1,000 visits per week this is a charity that the whole community can be proud of, and you can be part of that journey.

Entry will be just 50p each visit and annual membership £5 which will give a young person access to over 20 activities per night. In addition to our open-access provision we will run targeted projects that bring specific outcomes to some of those most in need of additional support and interventions.

WEST Youth Zone will operate a proven OnSide model of youth service provision that is aligned to community needs and supported by cross-sector funding.

We give 8 –19 year-olds, (and up to 25 for young people with additional needs) affordable access to a broad range of sport, arts and employability services, designed to empower them to lead healthier, positive and more active lives – raising their aspirations for themselves and their community.

The facilities will be second to none, delivering sporting, artistic, cultural and general recreational activities each session. The outstanding quality of the facilities is a concrete demonstration of the belief that the young people of our community deserve the best.

# CLIMBING INSTRUCTOR/YOUTH WORKER - PART TIME

## THE ROLE

Every young person has challenges, and most need an escape in some way. The purpose of this role is to plan and oversee the delivery of the climbing wall programme at WEST Youth Zone, creating and following risk assessments as required. To follow the TRY, TRAIN, TEAM Ethos in the sports department, develop and deliver an exciting, engaging and inclusive programme of activities which will engage young people aged 8 – 19 years (up to 25 for young people with additional needs). You will be an experienced climber, ideally with some experience in youth work and be committed to working with and creating positive relationships with young people. You will be passionate about supporting young people achieve their goals and aspirations. You will use your climbing skills to give young people an opportunity to develop new skills.

Open 7 days a week including school holidays, WEST Youth Zone's purpose is to help young people grow to be happy, healthy and successful adults. Our state-of-the-art building provides young people with a range of activities, giving young people the opportunity to try new things, meet new friends and gain support from friendly, warm and positive staff and volunteers. Facilities include a kick pitch, climbing wall, gym, sports hall and recreation area, and dance, arts, music and media suites. Youth workers play a critical role in WEST's mission to provide young people with affordable access to fun and inspiring opportunities, all designed to help them lead active, positive lives and raise aspirations.

**HOURS:** Part time - Various hours available to be discussed at interview

**BENEFITS:** 33 days holiday inclusive of bank holidays (pro-rata for part time staff); workplace pension; free gym access (once WEST has opened); access to OnSide's Talent Academy; bespoke training and mentoring.



# CLIMBING WALL INSTRUCTOR/YOUTH WORKER – KEY RESPONSIBILITIES

## **Reporting to Session Club Manager & Sports Coordinator**

- To plan, coordinate and deliver a comprehensive indoor climbing programme for young people which will enable them to build their confidence, social skills and overall wellbeing
- To ensure that the indoor climbing programme is high quality and meets the needs of the young people
- To follow all Health and Safety procedures in place as organisation for provisions/activities
- To be alert to issues of safeguarding and child protection, ensuring the welfare and that the safety of Youth Zone members is promoted and safeguarded. and to report any child protection concerns to the designated Child Protection Officers
- Comply with all policies and procedures, with particular reference to safeguarding, codes of conduct health and safety, equal opportunities and diversity to ensure all activities and programmes are accessible
- To manage all the activities on the climbing wall within the Youth Zone
- To motivate, encourage and support young people to participate fully in indoor climbing sessions
- To ensure that young people comply with health and safety procedures and safeguarding legislation at all times
- To network with local sports clubs and community providers to develop joint programmes
- To ensure that the members maintain a high standard of behaviour during sessions
- To ensure the participation of young people in activities and that their ideas contribute fully in the delivery and evaluation of activities
- To be an active member of the team and operate in line with the values and principles of WEST Youth Zone
- To record and report numbers of engagement on the wall and other activities on salesforce
- To assist with any promotional activities and visits that take place at the Youth Zone
- To actively promote the Youth Zone and positively contribute towards increasing Youth Zone membership by being an advocate for the work we do



# CLIMBING WALL INSTRUCTOR/YOUTH WORKER - CRITERIA

## ESSENTIAL:

- CWI qualified Level 2 or above
- Some experience of working with young people both in groups and individually
- Some experience of delivering a range of informal, creative and engaging activities to young people
- Some experience of supporting young people who are disaffected, underachieving and/or have social/emotional barriers to participation
- Understanding of the principles of working with children and young people
- Ability to engage and build positive professional relationships with young people, including the disengaged/disadvantaged and adults
- Ability to enthuse young people and others
- Ability to coach, encourage, motivate and provide reliable support to young people
- Excellent written and verbal communication skills
- Excellent organisational, communication and interpersonal skills
- Ability to work on own initiative and as part of a team
- Excellent timekeeper
- A willingness to work unsociable hours when required
- Flexible and a willingness to cover events, holidays and staff absence
- Satisfactory DBS clearance and committed to safeguarding children

## DESIREABLE:

Experience of organising a programme of youth work activities

Experience of working with challenging young people and those with additional needs

Introduction to Youth Work or Youth and Community Work Level 1

Ability to dynamic risk assess activities

Knowledge of health and safety, diversity awareness and safeguarding best practice





**CLOSING DATE: MONDAY 22ND JANUARY 2024**

**INTERVIEW DATE: SATURDAY 27TH & SUNDAY 28TH JANUARY 2024**

**WE REVIEW APPLICATIONS ON A ROLLING BASIS AND RESERVE THE RIGHT TO CLOSE THIS ROLE EARLY.**

West Youth Zone are committed to safeguarding and promoting the welfare of children, young people, and vulnerable groups. This post is subject to an enhanced DBS check.

The strength of the OnSide Network of Youth Zone is the diversity of its people, we place huge value on different people doing things in different ways and we welcome applications from what might be considered non-traditional backgrounds. The one thing we all have in common is our desire to raise the aspirations of young people across the country. We are an equal opportunity employer

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